Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	*Review* 1	online near "Frequently asked questions"	US-PGPUB; USPAT	OR	OFF	2004/11/29 15:53
S2	*Scann* 566	online near help	US-PGPUB; USPAT	OR	OFF	2004/11/10 09:08
S3	*Scana* 340	S2 and requests	US-PGPUB; USPAT	OR	OFF	2004/11/10 09:09
S4	*Revei* 11	("5584026").URPN.	USPAT	OR	OFF	2004/11/10 09:10
S5	25	("5696901").URPN.	USPAT	OR	OFF	2004/11/10 09:22
S6	5	"rightnow"	USPAT	OR	OFF	2004/11/10 09:58
S7	0	("6665655").URPN.	USPAT	OR	OFF	2004/11/10 10:51
S8	0	("6665655").URPN.	USPAT	OR	OFF	2004/11/10 11:09
S9	11	("5724567" | "5737734" | "5870740" | "6012053" | "6021409" | "6055542" | "6108493" | "6119114" | "6256633" | "6327590" | "6353825").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/10 12:47
S10	1	("0602409").PN.	US-PGPUB; USPAT	OR	OFF	2004/11/10 12:48
S11	11	("5724567" | "5737734" | "5870740" | "6012053" | "6021409" | "6055542" | "6108493" | "6119114" | "6256633" | "6327590" | "6353825").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/10 12:49
S20	0	"rightnow Technologies, Inc,."	US-PGPUB; USPAT; USOCR	OR	ON	2004/11/10 13:29
S21	0	("6665655").URPN.	USPAT	OR	OFF	2004/11/10 14:17
S26	0	informatin near request	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/10 15:30
S27	18915	information near request	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/10 15:30
S29	*Revie* 9	("4996642" | "5704017" | "5724567" | "5737734" | "5794237" | "5855015" | "5864846" | "5867799" | "6012053").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/12 11:42
S30	0	("6665655").URPN.	USPAT	OR	OFF	2004/11/12 11:44
S31	11	("5724567" | "5737734" | "5870740" | "6012053" | "6021409" | "6055542" | "6108493" | "6119114" | "6256633" | "6327590" | "6353825").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/12 11:44
S32	20	("6327590").URPN.	USPAT	OR	OFF	2004/11/12 11:57

S33	*Review* 7	("5640553" | "5717914" | "6289353" | "6314420" | "6327590" | "6393415" | "6397228").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/12 11:59
S34	4	("6567797").URPN.	USPAT	OR	OFF	2004/11/12 12:01
S35	70	("4754409" | "4930071" | "5257185" | "5404505" | "5481647" | "5583763" | "5704017" | "5751286" | "5754938" | "5758257" | "5761662" | "5796393" | "5799151" | "5815663" | "5819269" | "5842010" | "5842195" | "5842199" | "5864874" | "5867226" | "5877759" | "5886693" | "5893098" | "5913040" | "5956693" | "5974396" | "5974409" | "5977964" | "5983214" | "5991306" | "6009410" | "6012053" | "6014654" | "6020883" | "6029161" | "6035283" | "6035294" | "6041311" | "6064980" | "6078740" | "6078892" | "6094675" | "6101486" | "6115680" | "6141007" | "6151601" | "6151620" | "6167395" | "6170011" | "6182059" | "6226630" | "6249282" | "6256032" | "6266649" | "6278993" | "6282548" | "6285998" | "6314420" | "6317722" | "6317761" | "6317784" | "6338066" | "6356879" | "6412012" | "6442574" | "6460036" | "6466970" | "6490584" | "6539375" | "6567797").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/12 12:03
S36	2	("4870579" | "4872113").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/12 13:03
S40	116	frequent$ adj1 asked near question@	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/12 13:20
S41	0	("2001/0032211").URPN.	USPAT	OR	OFF	2004/11/12 13:22
S42	12	("6332154").URPN.	USPAT	OR	OFF	2004/11/12 13:23
S43	0	("2002/0161611").URPN.	USPAT	OR	OFF	2004/11/12 13:27
S44	116	frequent$ adj1 asked near question@	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/15 09:49
S45	5	("5842221").URPN.	USPAT	OR	OFF	2004/11/15 09:03

S46	*Reuse* 26	("20030208472" | "5454106" | "5625252" | "5673369" | "5842221" | "5864844" | "5920854" | "5926784" | "5933822" | "5974412" | "5995921" | "6028601" | "6029195" | "6076088" | "6182083" | "6240420" | "6256623" | "6256648" | "6346952" | "6370526" | "6405161" | "6434550" | "6453315" | "6493699" | "6560590" | "6675159").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/15 09:06
S47	42	("6076088").URPN.	USPAT	OR	OFF	2004/11/15 09:41
S48	74	S44 and (message board)	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/15 09:49
S49	5	("5862223" | "6026148" | "6223165" | "6230287" | "6333980").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/15 10:10
S50	*Scan* 116	frequent$ adj1 asked near question@	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/15 11:53
S51	*Revel* 31	S50 and "chat"	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/15 11:53
S52	4	US-6122632-$.DID. OR US-5974406-$.DID. OR US-5594791-$.DID. OR US-5914951-$.DID.	USPAT	OR	OFF	2004/11/15 13:42
S53	7	("6122632").URPN.	USPAT	OR	OFF	2004/11/15 13:43
S54	21	("5206934" | "5208912" | "5404488" | "5577247" | "5600834" | "5630116" | "5684984" | "5794039" | "5799151" | "5805830" | "5862325" | "5905863" | "5913059" | "5923846" | "5990887" | "6101532" | "6105055" | "6122632" | "6161149" | "6182117" | "6233600").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/15 13:48
S55	8	("6122632" | "6192396" | "6195679" | "6247045" | "6289372" | "6393423" | "6484196" | "6529942").PN. OR ("6789107"). URPN.	US-PGPUB; USPAT; USOCR	OR	OFF	2004/11/15 14:49
S56	*Real* 5	frequent$ adj1 asked near question@	EPO; JPO	OR	OFF	2004/11/29 15:52
S57	0	online near "Frequently asked questions"	EPO; JPO	OR	OFF	2004/11/29 15:53
S58	*Revew* 16	frequent$ adj1 asked near question@	EPO; JPO; DERWENT	OR	OFF	2004/11/30 09:16

S59	*Bicon*	58	FAQ	EPO; JPO; DERWENT	OR	OFF	2004/11/29 15:55
S60	*Scan*	5	frequent$ adj1 asked near question@	EPO; JPO	OR	OFF	2004/11/30 09:16